

Symantec Client Management Suite 8.5 Administration

Course Code: 00033640

Course Description

The *Symantec Client Management Suite 8.5 Administration* course is designed for professionals tasked with using Symantec's Client Management Suite (CMS) to manage their software and hardware resources in their organizations. This three-day, instructor-led, hands-on course teaches students the underlying components and concepts of the Symantec Management Platform along with the Symantec Management Console that is used by CMS to perform its management functions.

Delivery Method

Instructor-Led

Duration

Three Days

Course Objectives

- Discover and import resources
- Gather hardware, software and OS inventory
- Remotely manage computers
- Maintain a software repository
- Deliver, meter and track software
- Deliver software to managed computers
- Distribute software updates
- Analyze gathered data using reports

Hands-On

This course includes practical hands-on exercises that enable you to test your new skills and begin to use those skills in a working environment.

Prerequisites

- A basic understanding and working knowledge of Microsoft Windows (7, 8, 10, 2008, 2012) OS and optionally Linux and Mac OS.
- Management Suite 8.5 Administration course, it is strongly recommended that you complete the following ITMS Fundamentals web-based training modules:
 - Symantec Management Platform & ITMS Overview
 - Basic Architecture Overview
 - Installation and Configuration
 - Understanding Organizational Views and Groups
 - Managing Targets and Filters
 - Managing Policies, Jobs and Tasks

Certification

250-447 Administration of Symantec Client Management Suite 8.5

For further information, please contact your regional education team:

COURSE OUTLINE

Module 1: Discovering Resources within the Environment

- Introducing Resource Discovery
- Using CMS to Discover and Import Resources
- Adding CMS inventory to resources
- Validating CMS discovery processes

Module 2: Reducing Desk-side visits with Remote Support

- Agent Health
- Introducing Remote Access Connector
- Overview of Real-time System Manager

Module 3: Business Analytics & Reporting Topic 1

- Introduction to reporting
- Standard reporting
- IT Analytics Reporting

Module 4: Effective Software Management

- Software Management Overview
- Discovering Software Information in the Environment
- Developing the Software Catalog
- Managing the Software Catalog
- Efficient Software Distribution
- Enforcing Software Use and Execution

Module 5: Improved Security Through Automated Patch Management

- Patch Management Solution Overview
- Using Patch Management Solution for Windows

Module 6: Endpoint Lifecycle Deployment & Staging M

- Introducing Deployment Solution
- Configuring Deployment Solution
- Creating and managing deployment jobs and tasks
- Deployment Solution imaging

Appendix A: Server

- Management Suite Overview
- Benefits of Server Management Suite
- SMS Features Overview

Appendix B: Monitor and

- Alerting
- Monitor Solution Overview
- Monitor Policies
- Tasks and Actions
- Using Monitor Rules and Metrics
- Reviewing the Data

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